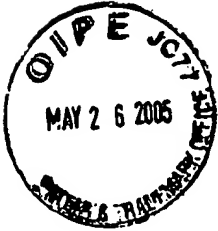


PATENT

MS154756.01/MSFTP125US

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CERTIFICATE OF MAILING

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being mailed through the U.S. Postal Service on the date shown below to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 5-23-05 
Himanshu S. Amin

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Applicant(s): Federico Garcea, *et al.*

Examiner: Haresh N. Patel

Serial No: 09/710,172

Art Unit: 2154

Filing Date: November 10, 2000

Title: SYSTEM FOR GATHERING AND AGGREGATING OPERATIONAL METRICS

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO FINAL OFFICE ACTION DATED FEBRUARY 23, 2005

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.

"Not entered"
H.P.
6/6/2005